

Privacy Notice
Privacy Policy

Last Revised July 10, 2008

You should know what information we collect from you, as well as how that information is used, disclosed and protected. We have created this privacy policy statement (the "Policy") to explain our privacy practices and policies.

We will not sell or disclose information to third parties without your consent or as otherwise provided in this Policy. You should know, however, that when you sign up for or use any of our products or services we may use information about who you are, where and when you browse on the Web, where your wireless device is located, and how you use our network or other information as described in this Policy. We do this in order to provide you with better service and to enrich your user experience.

The following Privacy Links outline our policies and then link to them. We also provide you with information regarding how to communicate with us if you have any questions about this Policy. The Policy also addresses what we do with information about your wireless usage, the services you buy from us and who you call.

Does uWho® collect personal information about me?

uWho® collects a variety of personal information about users of our products or services. This includes personally identifiable information that can be directly associated with a specific person or entity such as a name, address, telephone number and email address as well as information that relates to how and where you use our service. More info

Does uWho® collect information about children under the age of 13?

The uWho® Web Site is not directed toward children. You should be aware, however, that wireless devices and services purchased for family use may be used by minors without the knowledge of uWho®. If that happens, any information collected from the usage will appear to be the personal information of the actual adult subscriber and treated as such under this Policy.

How Does uWho® Use Personal Information?

We use personal information for billing purposes, to provide services or complete transactions you have requested and to anticipate and resolve problems with your services. We may also use this information to create and inform you of products or services from uWho® that may better meet your needs.

When Does uWho® Disclose Personal Information?

We do not sell information to third parties. We will disclose personal information to third parties when necessary to provide or bill for your service and when we have your consent to do so, such as to complete a transaction you have requested or as part of the terms and conditions of a particular service. We also may disclose personal information to third parties to protect the rights and property of the company or its subscribers.

Does uWho® Use Cookies?

A cookie is a very small text file placed on your hard drive by a web page server. It is essentially your identification card, and cannot be executed as code or deliver viruses. It is uniquely yours and can only be read by the server that gave it to you. At this time, we only utilize session-based cookies to maintain

a user's session for continuity of navigation while viewing our site. Session-based cookies are not placed on your hard drive. After closing the browser, the session cookie simply terminates.

What About Links to Other Web Sites?

The uWho® Web Site may contain links to other Web Sites. uWho® is not responsible for the content or privacy policies of other sites.

What About Presence, Location and Tracking Information?

The national network knows the general location of your phone equipment whenever it is turned on. The underlying carrier may provide your network location to emergency service providers if you place a 9-1-1 call.

How Secure is Information About Me?

We maintain a variety of physical, electronic and procedural safeguards to guard your personal information. An important part of securing and protecting your personal information is your responsibility to protect against unauthorized access to your computer, wireless device, SIM card, user name, password, etc. (including those of all Authorized Users). More info

Can I Check Account Information for Accuracy?

Through our Customer Care organization and our retail stores, you, and any Authorized User designated by you in writing, can change or review account information, including information relating to features, service options or calling plans you have selected.

Will This Policy Be Updated?

uWho® expects to update this Policy periodically. You should refer back to this page often for the latest information and effective date of any changes to the Policy.

To Whom Should I Direct Privacy Questions or Concerns?

You have several ways to contact us about questions to this Policy and about your services.

Information Collected About You

We collect a variety of personal information about users of our products or services. Personal information is information that can be directly associated with a specific person or entity such as name, address, telephone number, email address, or information about activities directly linked to that person.